



Saturday 8 December
Eatons Hill Outdoor and Ballroom

PATRON INFORMATION

VENUE ADDRESS

646 South Pine Road, Eatons Hill

OPERATING TIMES

DOORS OPEN 11:00 (No Earlier)

OPERATING HOURS 30th 12:pm - 10:pm

TRAVELLING TO THE EVENT

Large crowds & extremely heavy traffic is expected in and around Eatons Hill.

A high number of patrons are expected to be attending the event so it's essential to plan your trip in advance and work out how you are getting to and from the Full Tilt Festival.

Uber & Taxi drop off is outside the main pub. Please follow the signs

RIDESHARE / TAXI ZONES

Full Tilt rideshare / taxi location will incorporate specific traffic treatments. Due to the anticipated high utilization of the roads around the venue, the designated vehicle drop off zone is to be **outside the main pub**. Correctly identified taxi and rideshare vehicles will be allowed access.

PUBLIC DROP OFF & PICK UP

The designated Drop Off and Pick Up zone will **ONLY** be allowed at **the Harry Browns Bottle Shop drive through**.

PARKING

Limited parking is available on site. It is recommended you utilize ride share and the pickup / drop off zone.

ACCESSIBLE PARKING

Accessible Parking is available to Blue Badge holders via registration with Full Tilt Festival.

Accessible Parking cannot be organised on event days.

The car park will be operational between the hours of 1130 – 0100hrs.

There will be a limited number of accessible parking spots made available to patrons with limited mobility (blue badge holders). These spaces will be positioned as close to the event site as possible.

If patrons with serious immobility conditions require further assistance, they will be required to contact the promoter to organise alternate arrangements.

CONDITIONS OF ENTRY

By entering the event, you, the attendee, acknowledge that you have read the following rules governing conduct and consent to abide by such regulations and conditions.

Full Tilt Festival is a licensed 18+ event

There will be limited tickets available at the door.

All patrons must have actual valid photo ID in the physical form of:

- Valid Australian Driver's license or learner permit,
- Valid Passport or State/Territory proof of age cards

Festivals and events are to be attended by double vaccinated patrons. Vaccination Status will need to be shown on arrival. The easiest way is via the Check in QLD app when you check-in using the Queensland Government QR Code Service.

The festival will accept the following proof of vaccination status ONLY:

- COVID-19 digital certificate via the Service Queensland app
- COVID-19 digital certificate saved to a smartphone wallet
- Printed copy of COVID-19 digital certificate
- Printed copy of immunisation history statement
- Eligible proof of vaccination exemption.

If you have tested positive for COVID 19 or are required to isolate please do not attend the event.

We encourage you to complete a rapid test prior to attending however this is not a requirement of entry.

Entry to the event will be by way of a valid ticket and adhering to the conditions of entry as set out by the event organisers. Patrons will be required to have their identification checked, bags searched, tickets scanned and issued an appropriate wristband.

The right to refuse entry to any person is at the sole discretion of the event organiser or any agent acting on behalf of the organiser. ID scanners will also be in use.

There are **STRICTLY NO PASS OUTS** (Exit and Re-entry) for this event.
Last entry to the event is 19:00 - please contact us if planning to arrive later.

REJECTION OF ENTRY OR EJECTION FROM EVENT

Security staff are entitled to search; pat down or metal detect any patron upon entry. Any person not compliant will be refused entry or removed from the event without refund.

Access to the event is prohibited or refused to people who:

- Are clearly under the influence of alcohol, drugs or any other stimulant.
- Illustrate behaviour that intends to disturb public peace or to provoke assault.
- Intentionally attempt to conceal prohibited items with the intent to bypass security screening.
- Are wearing gang related colours, Hi-vis clothing, or attempting to resemble any staff member; including unauthorized media vests, or uniforms that impersonate emergency service personnel.
- Are from unauthorized media outlets.

Only authorised and fully accredited media approved by the Marketing and Publicity departments are permitted at the Full Tilt Festival.

Any media or persons found to be carrying media equipment (microphones, recording devices, camera etc) or deliberately deceiving staff will be removed and banned from Full Tilt Festival for an indefinite period.

If you are evicted from the event, you will not be allowed re-entry and your ticket will not be refunded.

WHAT TO BRING

- Mask (while the main arena is outdoors many areas within the venue are indoors and you will be required to wear a mask)
- Refillable water bottle (no glass)
- Sunscreen and hat
- Mobile phone with copy of vaccination certificate and tickets
- appropriate and comfortable clothing. Its going to be hot but may still get a bit chilly in the evening.
- Bank card. Contactless payments are preferred by bar, food and merchandise outlets.

PROHIBITED ITEMS

- Portable seating of any kind
- Tables, esky's or coolers, tents or sun shelters
- Alcohol, illicit and synthetic drugs
- Prescription drugs that are not in original container and without the pharmacy stickers issued in the name of the ticket holder
- Glass, aluminium or metal containers
- Liquids other than lotions (empty water bottles that are not glass/ Aluminum or metal are permitted)
- Professional Audio /Visual Recording Devices (excluding mobile phones and go pros)
- Flags & Poles
- Promotional materials- stickers & flyers
- Weapons or dangerous items including Laser pointers or selfie sticks
- Flares & Fireworks
- Bicycles, skateboards, surfboards, hoverboards, scooters or personalised motor vehicles.
- Animals (excluding authorised guide companion dogs)

Additional items may be found prohibited at the discretion of event security guards.

All items deemed prohibited excluding illegal substances must be either disposed of, or removed from site.

Sunscreen lotion is available at all medical and merchandise outlets.

Additional items may be found prohibited at the discretion of Queensland Police or security guards.

CLOAKING SERVICES

There is no cloak room at this event.

Entry is at your own risk

MERCHANDISE

Full Tilt Festival event merchandise will be available at the event, please refer to the patron map for location!

FOOD & BEVERAGE

Food & beverage concessions will be available throughout the venue for further details please visit the patron map for locations

RESPONSIBLE SERVICE OF ALCOHOL

All licensing, RSA and any other matters relating to the service of alcohol are handled by the licensee and bar operator.

Full Tilt is a 18+ licensed event. All patrons entering the site must provide photo ID to secure an 18+ wristband, all person unable to provide ID will be refused entry.

Any variation to the above will cause a minor to be handed to Police.

QUEENSLAND POLICE

Police have the right to attend the Full Tilt Festival and have the right to question and eject patrons from the event, if they are suspected of possessing illegal substances, weapons or contraband.

Patrons should respect police and be compliant with their requests but should also be aware of their rights.

We strongly advise against bringing any illegal drugs to the event.

SAFETY & FIRST AID

Full Tilt Festival does not condone possession or use of illegal drugs at our events.

It is going to be warm so stay hydrated and look after your mates.

First Aid / Medical

There will be multiple first aid/medical posts throughout the venue.

Please consult the [patron ma](#) for locations.

By entering the event and using the Venue and Event Medical Services medical facilities, a patron consents to providing access to their medical information.

SPECIAL PRESCRIPTION MEDICATION REQUIREMENTS

Full Tilt Festival is committed to maintaining the safety and wellbeing of all persons on site and is aware that a proportion of the festival audience may have a requirement to bring prescribed medicines and or special foods onto site.

To gain entry to the event with special medical requirements, you must ensure the following:

1. Ensure the medicine is in its original container, with the pharmacy sticker and issued in the name of the ticketholder i.e. DON'T peel the label off or carry someone else's medication.
2. Ensure the quantity carried is the minimal required for the duration of the event.
3. DON'T bring non-essential tablets such as vitamin supplements or over the counter painkillers
4. Be prepared to be challenged at the gate or in the Event but do not seek to conceal medication

NOTE: Patrons without approved medicine in its original container, with the pharmacy sticker and issued in the name of the ticketholder will be unable to enter the event with the medicinal items.

LIABILITY

Full Tilt Festival and Eatons Hill Hotel shall not be held liable for any loss, injury or damages sustained entering or within the premises.

Full Tilt Festival will not be held liable for any hearing damage or loss. Earplugs are available at the medical outlets.

ACCESSIBILITY & MOBILITY IMPAIRED INFORMATION

Upon presentation of a Companion Card, ticket purchasers are entitled to an additional ticket for their respective carer.

The Companion Card must be presented alongside the issued ticket to gain entry to the event.

Dedicated entry lanes will be available to those in possession of a Disability Card or Companion Card.

Guide Dogs are permitted on festival grounds to valid Disability Card or Companion Card holders.

The event grounds are wheelchair accessible, however please be aware that this is a large outdoor event that may require travelling on varied terrain, both turf and concrete. The ground may become soft and muddy if it rains. Please take extra precaution if this is the case. Matting and signage will be positioned where possible.

Full Tilt Festival is a multiple stage general admission live music festival, unlike a concert there is no reserved or dedicated seating.

Tickets to the event entitle patrons to standing room only in front of stages.

Good quality audio is available throughout the site for all patrons.

If you have a serious immobility condition and require assistance you can contact the Full Tilt Festival office